



**Individual & Family
Plans (IFP)**

♥aetnaCVSHealth.

[Click here to access our
2025 trainings](#)

2025 portfolio training are now live!

Dear broker,

I'm happy to share that the 2025 Aetna CVS Health® portfolio trainings for all markets are now live. Read on for more information on what's included, what we've done to enhance the training for 2025, and how you can register and listen.

What's included

Our portfolio trainings will provide you with an overview of all that Aetna CVS Health® has to offer across our 2025 markets. This includes information on:

- Member services
- Broker tools
- Our 2025 national footprint & market-specific service areas
- 2025 plan overview
- Renewal resources

What's new for 2025

To create a better user experience, we've made several improvements to our training this year:

- **Recorded sessions** – listen at your convenience, pause on specific content, and revisit sections.
- **Modular training** – each training has been broken up into three sections to allow you to focus on what's most important to you.
 1. Why Aetna CVS Health®?
 2. 2025 plan year product information
 3. Renewing your book of business
- **Multiple languages** – English and Spanish recordings are available for all markets.
- **Real-time access to materials** – view/download broker materials directly from the training.

How to access

- Access and listen to the trainings here: <https://cvent.me/EbKIW9>

If you have any questions about the content or would like to discuss further, please contact me directly.

**Thank you,
Tom Fenoglio**

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**Click here for more information on Aetna CVS Health Individual
and Family Plans Broker Service Unit is 844-374-5221 (Hours of
operation are 8am to 8pm ET)**

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